

CONSULTATION SKILLS COURSE

Consulting with Challenging Patients: Learning and Teaching



Do you have difficulties consulting with some patients or situations? Develop your consultation skills and effective teaching skills at our three-day workshop for practicing doctors, trainers and tutors, in the lovely surroundings of Windsor

Great Park on 21st - 23rd October 2009.

Days 1 - Patient centred consulting: Learning and Teaching

Aim: introduction to the course, course members, plans and objectives. Theoretical background.

Methods: an introduction to patient-centred consulting and the evidence supporting its effectiveness followed by presentation of the theories and possible approaches to the consultation. Small group learning looking at 'difficult issues' in consultations; cases for further work will be derived according to the individual needs of the group members.

The afternoon looks at more practical issues around descriptive feedback, in preparation for the next day.

Day 2 - Effective consultations for challenging issues

Aim: to help doctors develop their strategies and skills to deal with challenging consultations.

Methods: a hands-on practical day working in small groups with actors.

Day 3 - Effective Teaching on the Consultation

Aim: to provide a framework and skills to effectively teach patient consultations. Reflection and planning

Methods: small group learning applying practical learning to mentoring/supervision; the participants' tapes of consultations; feedback and teaching from the group on the teaching and the consultation. Planning; to ensure learning is translated into action 'back at the coal face'.

The workshop leaders will be led by Dr Chris Smith, Associate Director in General Practice, Oxford.

Feedback from previous attendees:

'...a very successful format, I wish I'd come before!'; 'a fantastic course... great to be able to observe consultations and teaching in a safe environment'; 'perception of doctor-patient relationship has changed for me forever'.

The course fee, which includes accommodation, is £490. For applicants outside the Oxford Deanery area please add an extra £640

If you wish to attend the course, please fill in the slip below and return it as soon as possible with your payment to Leigh Bennett.

Places are limited and will be allocated on a first come, first served basis.

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I wish to attend the **Consultation Skills Course** at Cumberland Lodge from 21st - 23rd October 2009 and enclose my cheque for £490 (£640 for external applicants). Please make your cheque payable to 'South Central Strategic Health Authority'.

Name
(Please put the name by which you like to be known, for your name badge)

Address
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Tel No.

Fax No

Email

Any special dietary requirements.....