

SAFEGUARDING CHILDREN NEWSLETTER

December 2008

This is the first issue of a new quarterly Safeguarding Children newsletter for all PCT staff.

You will have all read about the tragic death of baby P. The case demonstrates why we have to work together to protect children and why organisations need systems, policy documents and mandatory requirements to ensure staff are properly trained, supported and audited to ensure as safe practice is in place as possible.

This newsletter provides reminders about practice which have been identified from recent case reviews.

If you are unsure about your responsibilities contact a member of the Safeguarding Team. We appreciate the concerns that this high profile and very sad case generate.
Jane Bell

UPDATE re Safeguarding Children Team

The team comprises of the following staff:

SERVICE MANAGER SAFEGUARDING AND THE DESIGNATED NURSE FOR CHILD PROTECTION

Jane Bell has a professional and strategic safeguarding lead across the PCT and all Oxfordshire Health Trusts.

NAMED NURSES

The named nurses for child protection work together as a team and are responsible for child protection training, supervision and support in relation to safeguarding children issues for all PCT staff. They are also available to support regarding court reports requests and case conference report writing. They attend the Multi agency domestic violence risk assessment conferences and the Multi Agency Public Protection meetings in relation to sex offenders and violent offenders. Safeguarding audits are also a key part of their work.

Each Named Nurse works with a locality within Oxfordshire and as a team they provide cover from Monday to Friday 9- 5 pm.

Central Locality

Jayne Harrison and Lisa Lord have replaced Cath Carter in the central locality. Cath has taken on a new role as Service Manager for universal services (north locality) with a lead for 0-5 provision

South Locality

Julia Grant has replaced Kate Riddle in the south locality from 3/11/08.

North Locality

Jill Phipps remains as Named Nurse for the North Locality.

OPERATIONAL MANAGER SAFEGUARDING CHILDREN

Kate Riddle will be continuing to work with the team in this new role which includes managing the Named Nurse team and Paediatric Liaison service at the John Radcliffe hospital.

NAMED DOCTOR

Helen Van Oss is a GP at Woodstock with additional responsibility to undertake this role which is to provide support and expertise for PCT staff and independent Contractors.

DESIGNATED DOCTOR

Claire Burns is a consultant Paediatrician based at Oxford's Children's Hospital and provides safeguarding advice for other health professionals, other agencies and the Oxfordshire Safeguarding Children Board.

Contact details

See attached Contact sheet

Local Issues:

RECOMMENDATIONS FROM SERIOUS CASE REVIEWS – MESSAGES FOR ALL CLINICIANS

- Serious case reviews are commissioned by the Oxfordshire Safeguarding Children's Board in line with Working Together 2006 when a child dies and abuse or neglect is a known or suspected factor. They are also undertaken if a child sustains a potentially life-threatening injury or serious and permanent impairment of health.
- The Safeguarding team have undertaken two Serious Case Reviews in the last year. These are the key issues that have been highlighted. Many of these recommendations will provide a reminder about good safeguarding practice:

Interagency Liaison

- Where there are differences of opinion between how a case is managed across agencies and you are concerned about this discuss with the Named Nurse for Child Protection for their consideration to agree course of future action.
- If you are working with a child/young person /family ensure you have robust communication with the child's/ young person's GP and other relevant members of the Primary Health Care team and that you are copied into referrals made to other agencies, such as child and adolescent mental health (CAMHS) or primary child and adolescent mental health (PCAMHS).
- If you are working with other agencies and become aware of new information (e.g. a new partner in the home) you have a duty to share this information with the lead professional/agency without delay. This will ensure this additional information is considered in the ongoing risk assessment.

Universal Children's Services Documentation

- Ensure you are using the Universal Children's PCT documentation guidelines and paperwork (November 2007). These have been developed to help facilitate good

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practice and can be accessed via OXWEB. A record keeping audit will be undertaken with teams by the clinical leads in coming months.

- If you are working with a child/family with complex needs you should open a complex file and must complete an individual health plan. This will serve to help you assess progress, or not and so contribute to improving outcomes for the child or young person. A review of health plans in complex records will be undertaken by the named nurse team as part of the new safeguarding reviews (The PCT is also assessed on this as a key performance indicator such is its importance)
- Ensure health action plans from Looked After Childrens assessments are copied/scanned for inclusion in the primary care record.

All Clinicians

- When you attend a Case/Family Support Conference contemporaneously record an account of the conference decisions and your action in the body of the record (it is not satisfactory to reference the Case Conference minutes). This should also be reflected in the health plan and summary sheet in the complex record in universal services documentation.
- Ensure all child protection supervision sessions, both 1:1 and cases discussed in group supervision are documented in the child/young person's record

CHILD PROTECTION TRAINING:

Audit of staff training

The Safeguarding Team have completed a training audit with the support of the service managers across Children and Adults Services. The results are being shared with Senior Management team.

Initial results show:

88% of Universal Childrens Services Staff and

50% of District Nursing teams have undertaken PCT Child Protection Training in the last 3 years.

There will be new dates for PCT training circulated in December 2008.

Interagency training

Training is also available on an interagency basis topics also include specialist topics such as Domestic Violence and substance misuse. The training can be booked online via www.OSCB.org.uk

ACCESS TO SAFEGUARDING CHILDREN POLICIES AND PROCEDURES

There is Safeguarding Children Folder on OxWeb via clinical disciplines, which contains key documents including:

- Key contacts information.

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- [PCT Child Protection Policy.](#)
- [Universal Services Documentation Guidelines.](#)
- [Case conference report guidelines.](#)
- [Court report guidelines.](#)
- [Links to Working Together 2006, Domestic Abuse Handbook for health professionals and the Oxfordshire Safeguarding Children Board \(OSCB\) child protection procedures.](#)

KEY CONTACTS: SAFEGUARDING CHILDREN

Named Nurse: Lisa Lord (Central)

East Oxford Health Centre
Manzil Way , Oxford
OX4 1XD
Tel: 01865 265010 Mobile: 07900212470
Email: lisa.lord@oxfordshirepct.nhs.uk

Name Nurse: Jayne Harrison (Central)

East Oxford Health Centre
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Tel: 01865 265010 Mobile: 07795287534
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Named Nurse: Jill Phipps (North)

East Oxford Health Centre
Manzil Way , Oxford
OX4 1XD
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Named Nurse: Julia Grant (South)

East Oxford Health Centre
Manzil Way , Oxford
OX4 1XD
Tel: 01865 265019 Mobile: 07795612348
Email: julia.grant@oxfordshirepct.nhs.uk

Designated Nurse/Service Manager: Jane Bell

Tel: 01865 336794 Mobile: 07775 760798

Operational Manager: Kate Riddle

Tel: 01865 265019 Mobile: 07899 988612

Designated Doctor: Claire Burns

Tel: 01865 231972

Named Doctor: Helen Van Oss

Tel: 01993 811452

Oxfordshire Children Young People & Families (Previously known as Social Services)

Oxford City Assessment Team: i.e. new referrals:	Tel: 01865 323048
Banbury Assessment Team i.e. new referrals:	Tel: 01295 756517
Abingdon Assessment Team i.e. new referrals:	Tel: 01235 549297/298
Out of hours (after 4.30 pm)	08008334086

Thames Valley Police: 0845 8505505 (non emergency number)

Domestic Violence Unit – City	Tel: 01865 335165
Domestic Violence Unit – South	Tel: 01865 335165
Domestic Violence Unit – North & West	Tel: 01295 754625/26 or 754548

Multiagency Child Protection Training is provided by NSPCC & Oxfordshire Safeguarding Children’s Board Training Project
www.OSCB.org.uk

OXFORDSHIRE CHILD PROTECTION PROCEDURES CAN BE ACCESSED VIA www.OSCB.org.uk

CHILD PROTECTION POLICY AVAILABLE VIA OXWEB

Domestic Abuse Support Resources via www.reducingtherisk.org