

Care Quality Commission:

Essential Standards of quality and safety

Outcome 7: Safeguarding people who use services from abuse –

What do the regulations say?

People who use services are protected from abuse, risk of abuse and their human rights are respected and upheld

National Facts About Child Abuse

- 1-2 children killed every week - 44% cases parents were principal suspects.
- 2007/2008 Child Line's top problem was Bullying at 18%
- 29,200 children subject to Child Protection Plans, highest category neglect, then emotional abuse.
- 54% school children thought bullying was 'a big problem' or 'quite a big problem' in their school.
- Disabled children 3.4 times more likely to be abused than nondisabled children.
- 2005/06 equivalent to approx 250 classrooms children called Child Line about Mental Health issues, 8th most common reason.
- 80% of 16 year olds who run away cite 'problems at home' as one of the contributing factors for running away

Some more facts about child abuse

- Every week at least 1-2 children are killed through abuse or neglect (<12 m most at risk)
- 7% children experience physical abuse
- There are 400 children with a Child Protection Plan in Oxon
- There are at least 110,000 convicted child sex offenders in this country – each paedophile abuses on average 100 times before they are caught, 26% of rape victims are children
- 11% adults report that they were sexually abused as children
- Estimated between 250,000 - 350,000 children of problem drug users & between 780,000 - 1.3 million affected by parental alcohol problems
- Domestic violence accounts for 15% of all violent crime.

HCC/CQC findings 2009

- 1 in 3 GPs up-to-date with level 2 training as recommended by the RCPCH (in 2007/8 1 in 10 consultations with GP were with children under 14)
- A tenth of Trusts non compliant with CRB statutory requirements
- *“GPs should be prepared to raise alerts, take initiative in identifying trends and causes for concern. It is important that GPs and all staff working in a practice, including administrative and reception staff, are familiar with the principles of CP and with their own role in safeguarding - Each practice should have a nominated lead and deputy lead to promote this work”*

Disclosure in the Absence of Consent

- The law recognises that disclosure of confidential information without consent or a court order may be justified in the public interest to prevent harm to others.
- Knowing when and how to share information isn't always easy – but it's important to get it right.” (Making it Happen. DfES)
- No inquiry into a child's death or serious injury has ever questioned why information was shared. It has always asked the opposite.” (Georgina Nunney)

Have you in place

- An effective process for identifying and responding appropriately to signs and allegations of abuse? N.B. Has the appraisee had any allegations made against them?
- Staff who understand what constitutes abuse and restraint?
- Staff who respond appropriately to signs and allegations of abuse?
- An effective process for preventing abuse, and minimising further abuse if it occurs?
- Safer Recruitment practice

Have you in place cont...

- Staff understanding for when restraint can/cannot be used be used?
- If restraint is necessary is there a process that is safe, lawful and not excessive
- Policy documents consistent with the requirements of *Working Together To Safeguard Children* (2010), and Adult Safeguarding guidance/legislation?
- Support for staff following the allegation of abuse?

What do you need to have in place?

- A practice Safeguarding Lead
- Training www.oscb.org.uk and www.oxfordshire.gov.uk
- A Child Protection Policy e.g. Oxfordshire PCT
Operational policy is written for Independent contractors
- Adult Protection policy e.g. OASB Clinical Safeguarding Adults Policy is written for multi-agency workforce.
- Nice guidance – When to suspect child maltreatment – quick reference for all healthcare professionals who may work with CYP.

What do you need to have in place cont..

- Staff know how/who to report concerns
- Information Sharing Policy -
 - An adults Safeguarding Information sharing Protocol and
Child Protection Information Sharing Protocol
- Up to date contact details of all Safeguarding advice and information contact telephone numbers.

Other Useful Contacts

- www.oscb.org.uk
- <http://www.e-lfh.org.uk/projects/safeguarding/index.html>